



# **Obstetric Medical Home Best Practices Seminar**

## **Record Review Process and Results**

Jenny Klink, Vice President-External Quality Review  
October 19, 2023

# Presentation Topics

- Program History and Purpose
- Eligibility Requirements
- Program/Review Requirements and Resources
- OB Medical Home Registry
- MetaStar Reviews
  - Review Criteria
  - Calendar Year 2022 Births-Review Results

# Program History and Purpose

- January, 2011-Program Started
- Program Goals
  - Improve Birth Outcomes
  - Reduce Birth Disparities
- High Risk SSI and BadgerCare+ Managed Care Members
- Service Areas
  - Dane County
  - Rock County
  - Southeastern Wisconsin

# Eligibility Requirements

- Enroll Within First 16 Weeks of Pregnancy
- Meet at Least One of the Following:
  - Less 18 years of age.
  - African American.
  - Homeless
  - Have a chronic medical or behavioral health condition which will negatively impact the pregnancy.
  - Had a prior poor birth outcome, defined as one or more of the following:
    - Baby born at a low birth weight (less than 2,500 grams or 5.5 pounds).
    - Baby born preterm (gestational age less than 37 weeks).
    - Neonatal/early neonatal death (baby died within the first 28 days).
    - Stillbirth (fetal demise after 20 weeks gestation).

# Program Requirements and Resources

- The requirements of the OB Medical Home can be found in the *Contract for BadgerCare Plus and/or Medicaid SSI HMO Services*, January 1, 2022-December 31, 2023.


[Contracts \(wi.gov\)](#)

- OB Medical Home ForwardHealth Informational Page  
[Obstetric Medical Home Initiative \(wi.gov\)](#)

# OB Medical Home Registry

- The OB Registry is designed to collect, use and store information about women enrolled in the OBMH initiative.
- Registry website location:  
<https://apps.metastar.com/apps40/commercial/OBMH/OBMH/Login.aspx>
- Selection Lists for Review are Pulled from the Registry

# OB Medical Home Registry

Login OB Registry 

---

**User Name:**  \*

**Password:**  \*

\* - Required

[I forgot my User Name](#)

[I forgot my Password](#)

Please [contact MetaStar](#) for support.

Copyright ©2022 [MetaStar](#) All rights reserved. | Version 22.0.0.0 - 7/12/2022 - 7pm

**User and Administrator Guides**

[OBMH User Guide PDF](#)

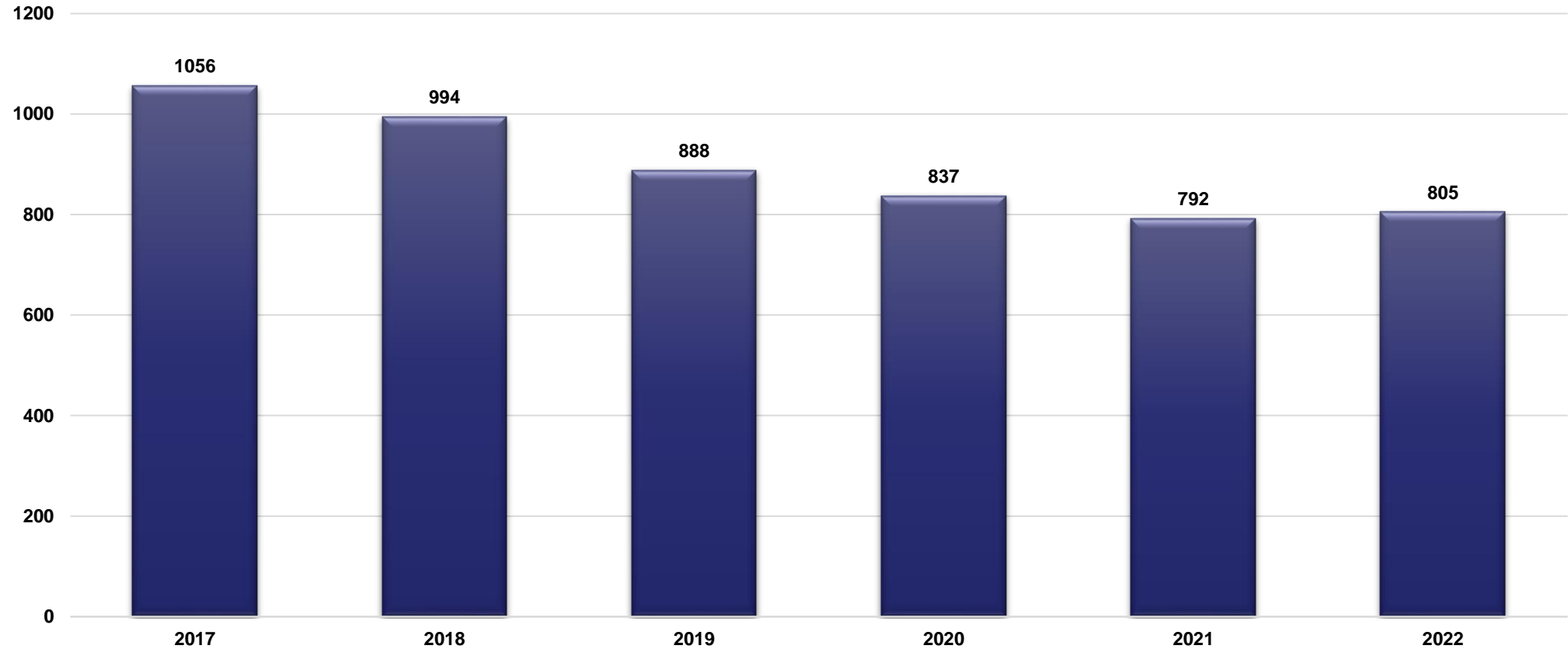
[OBMH Administrator Guide PDF](#)

User  
Guides

Questions or assistance:

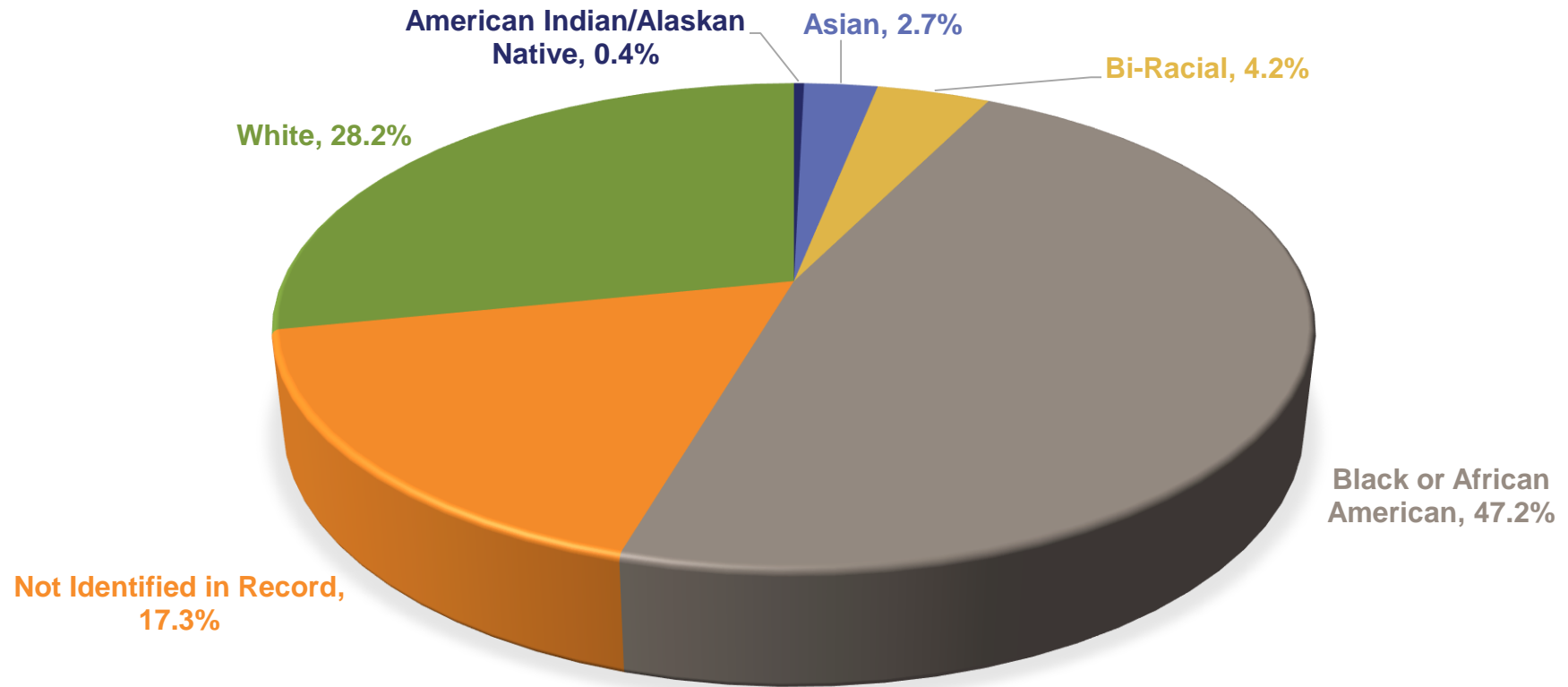
Danielle Sersch: [dsersch@metastar.com](mailto:dsersch@metastar.com)

# OB Medical Home Enrollment-2022 Birth Year

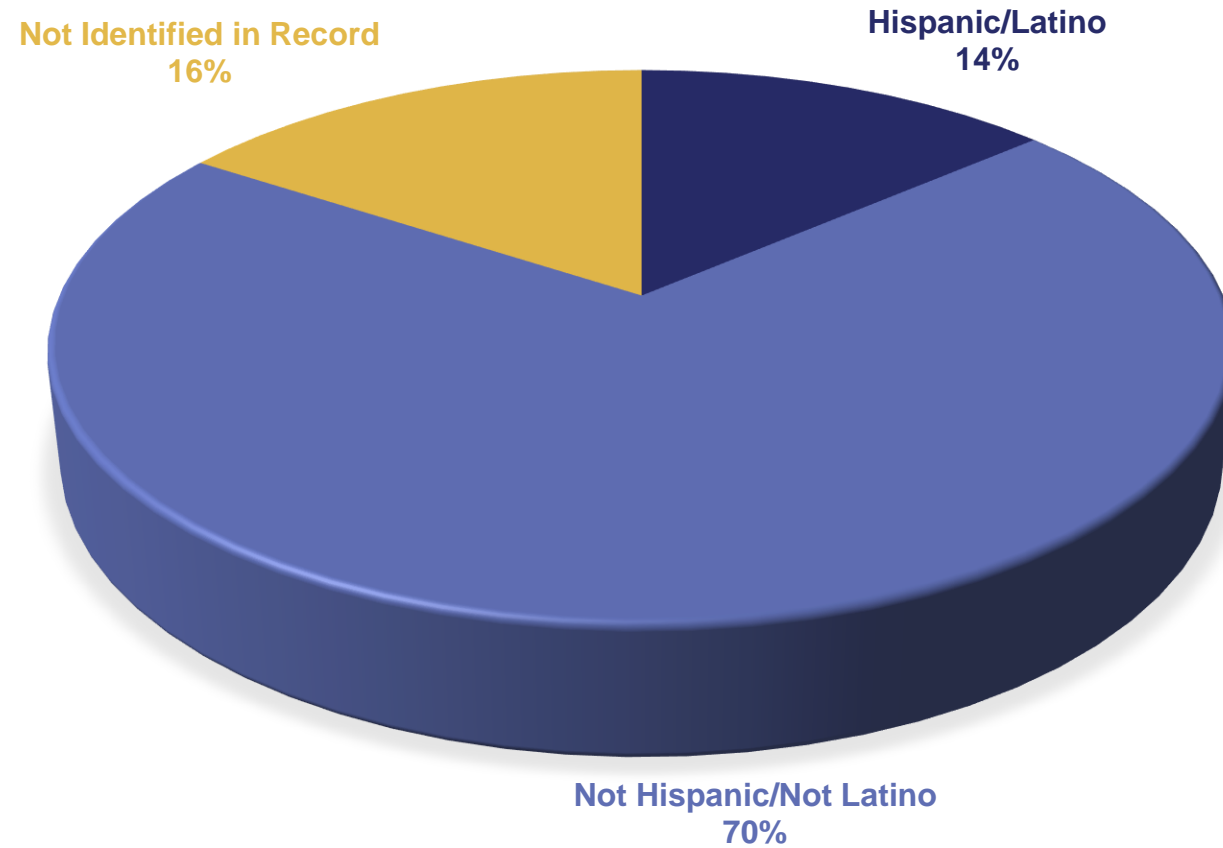




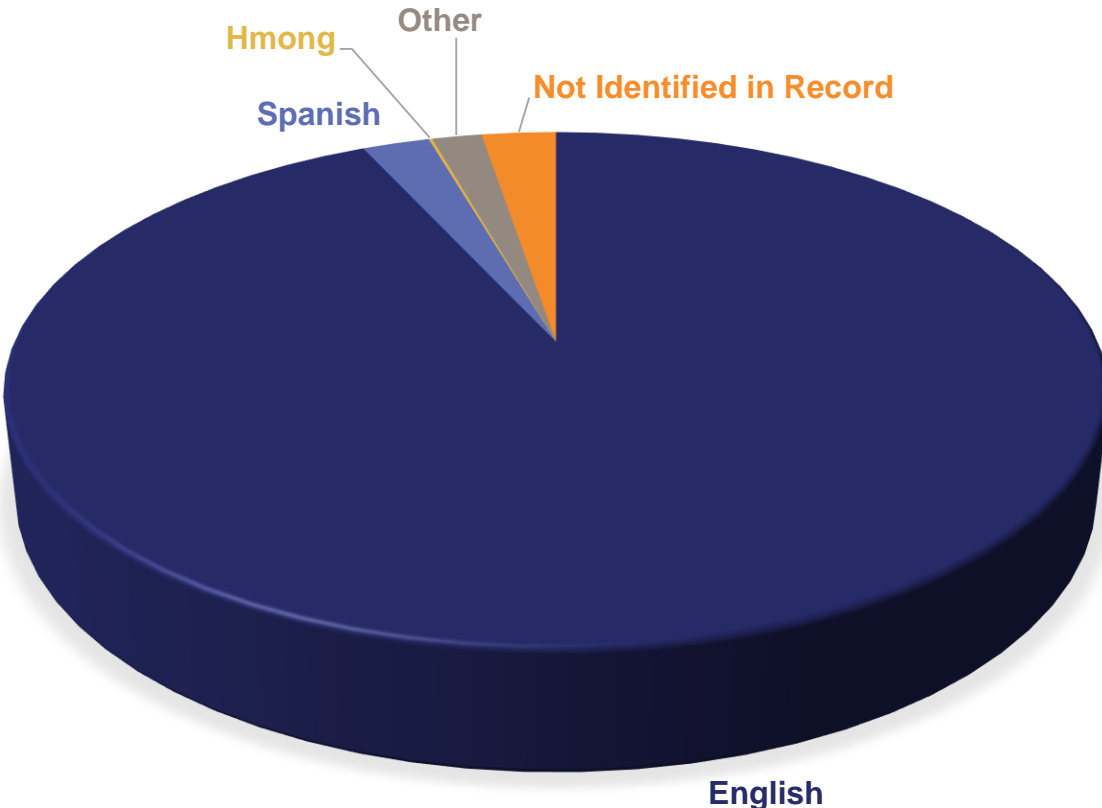
# Race



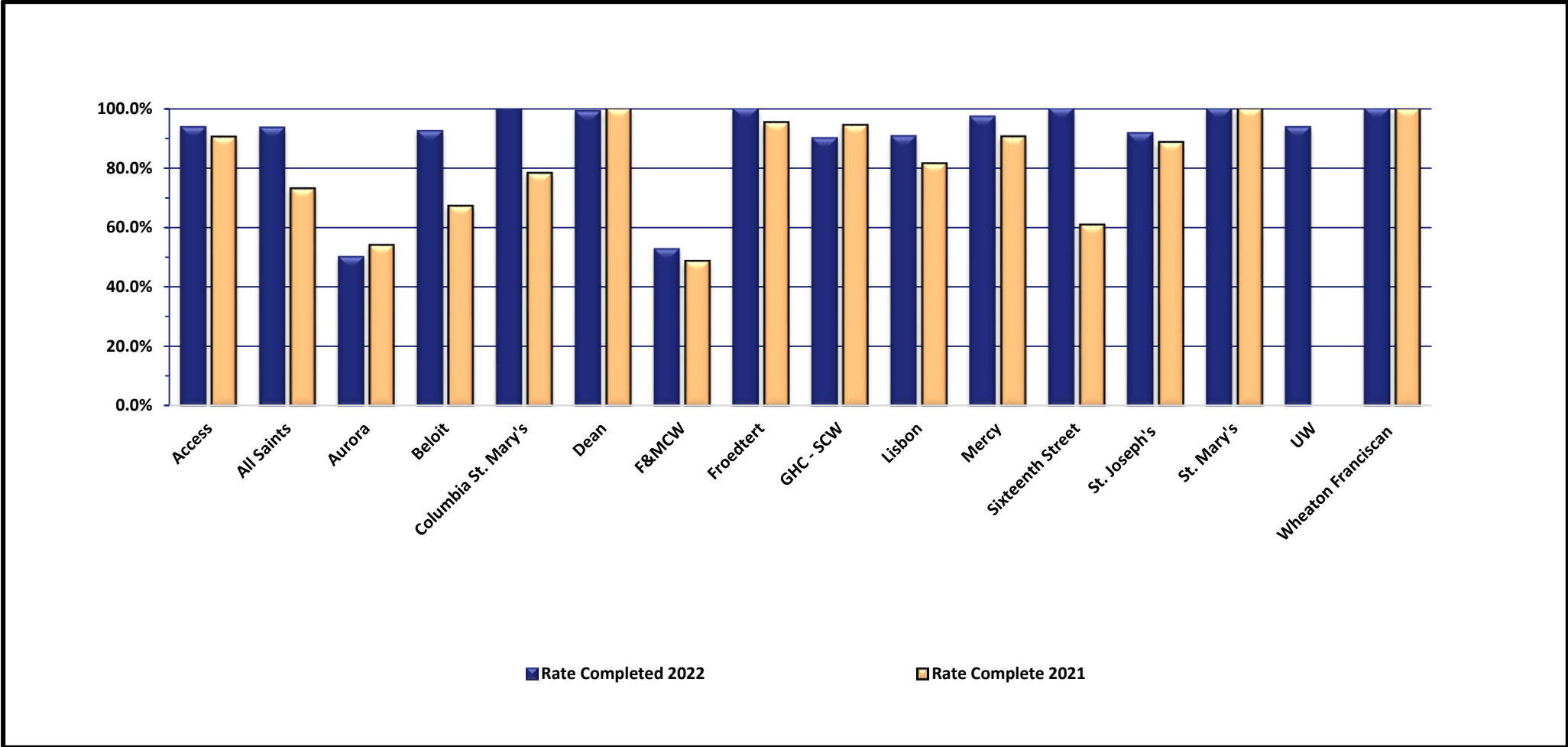
# Ethnicity



# Preferred Language

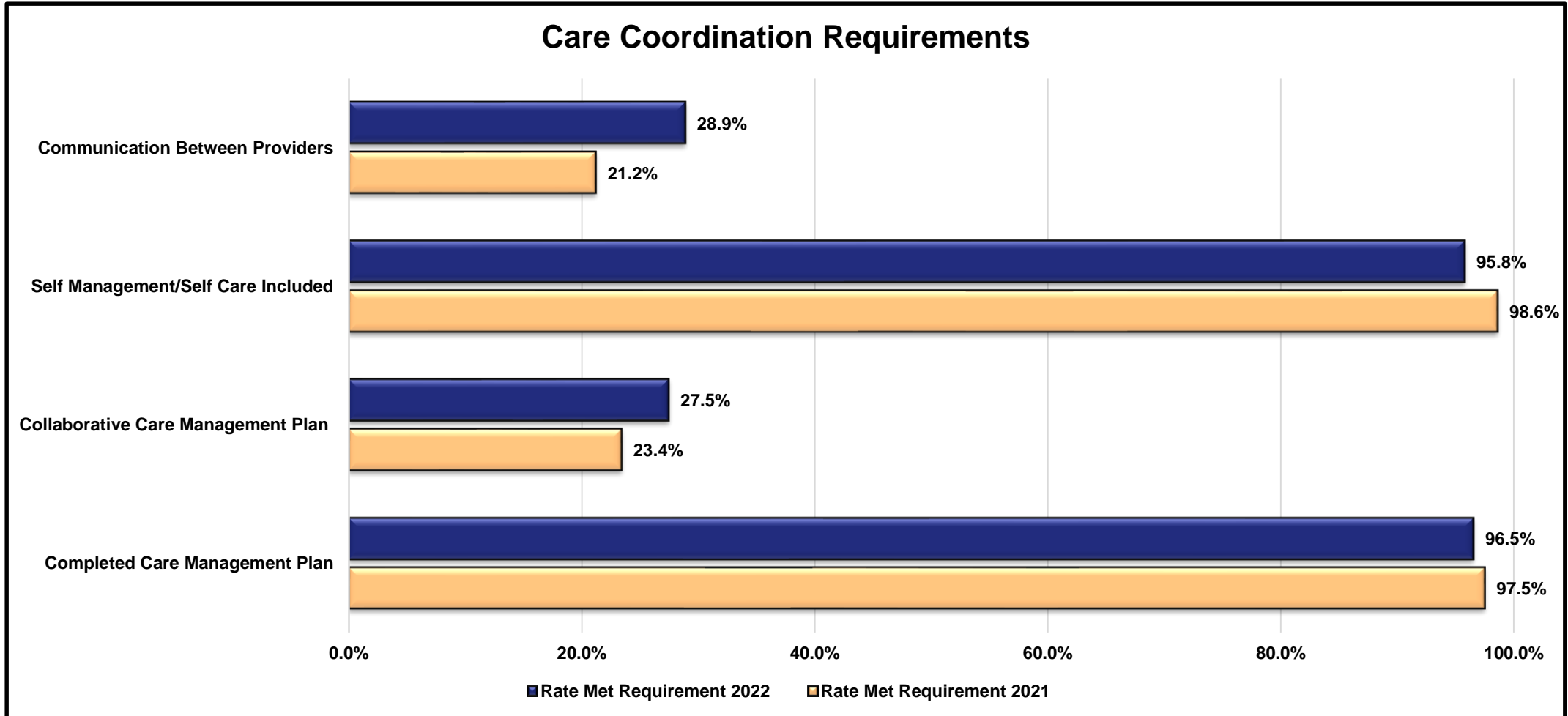


# Record Submission by Clinic

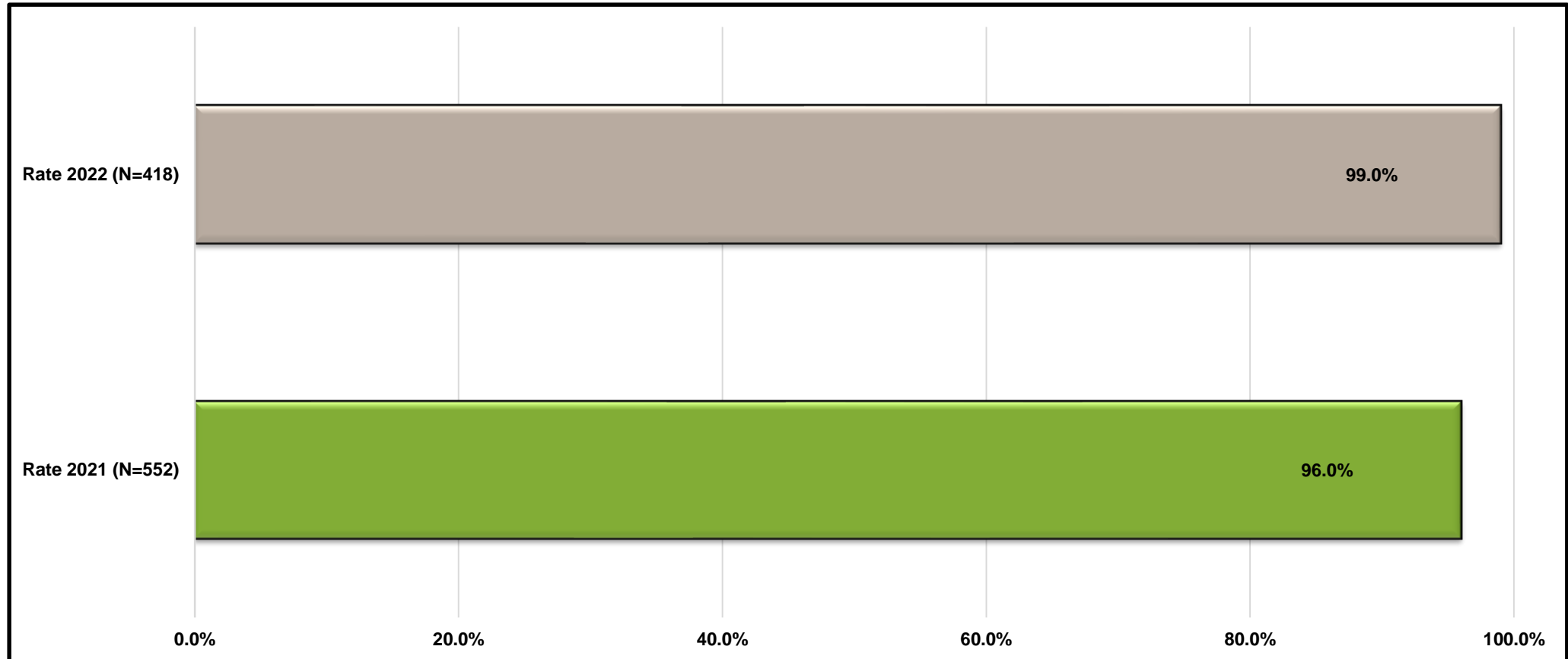


\*Note: There is no comparable data for UW for 2021 births.

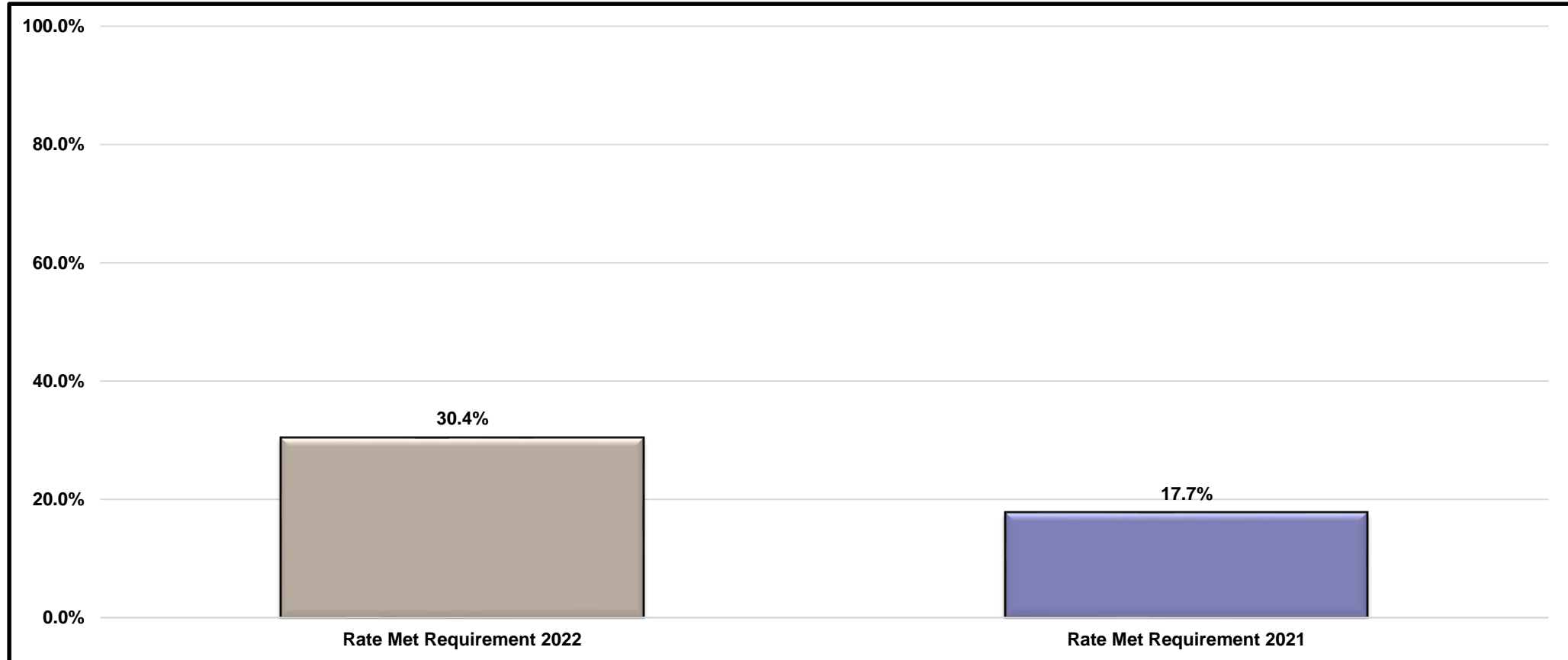
# Care Coordination Requirements



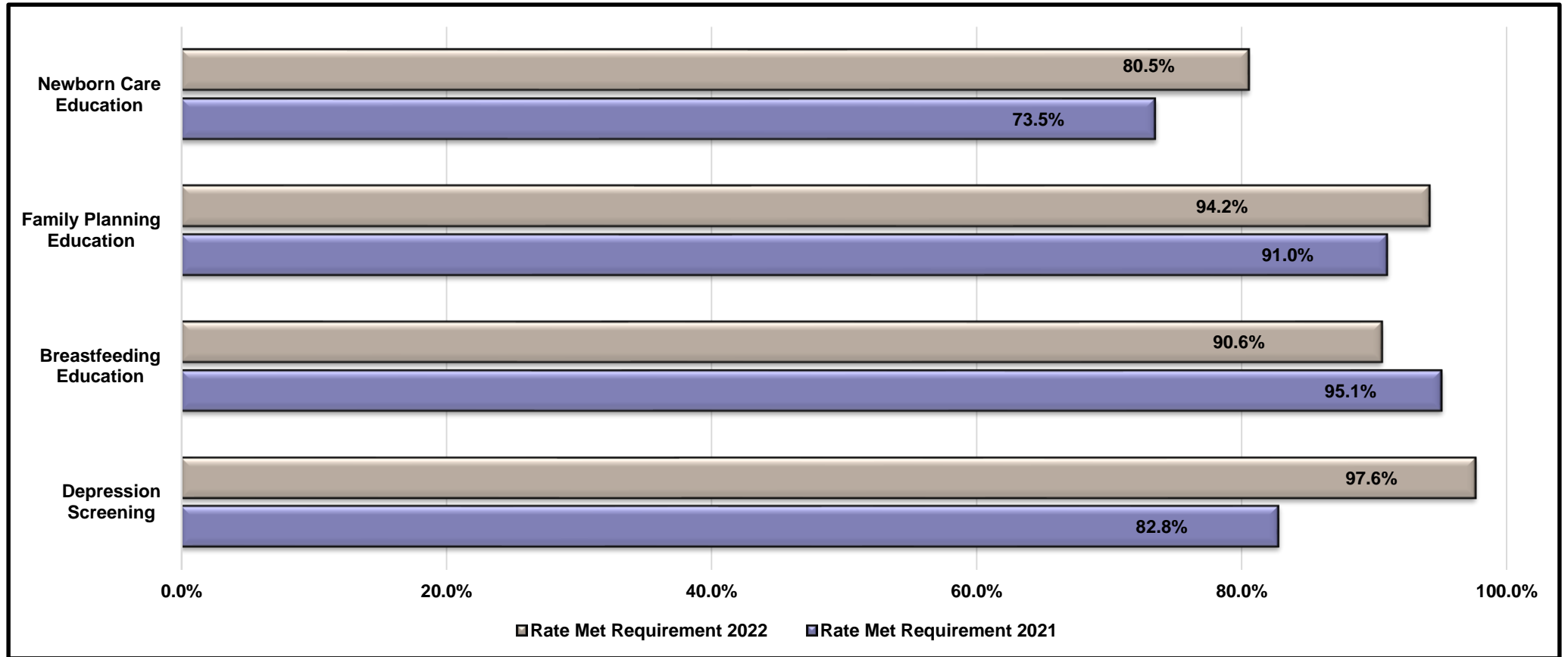
# Follow Up-Chronic Condition



# Home Visit Offered

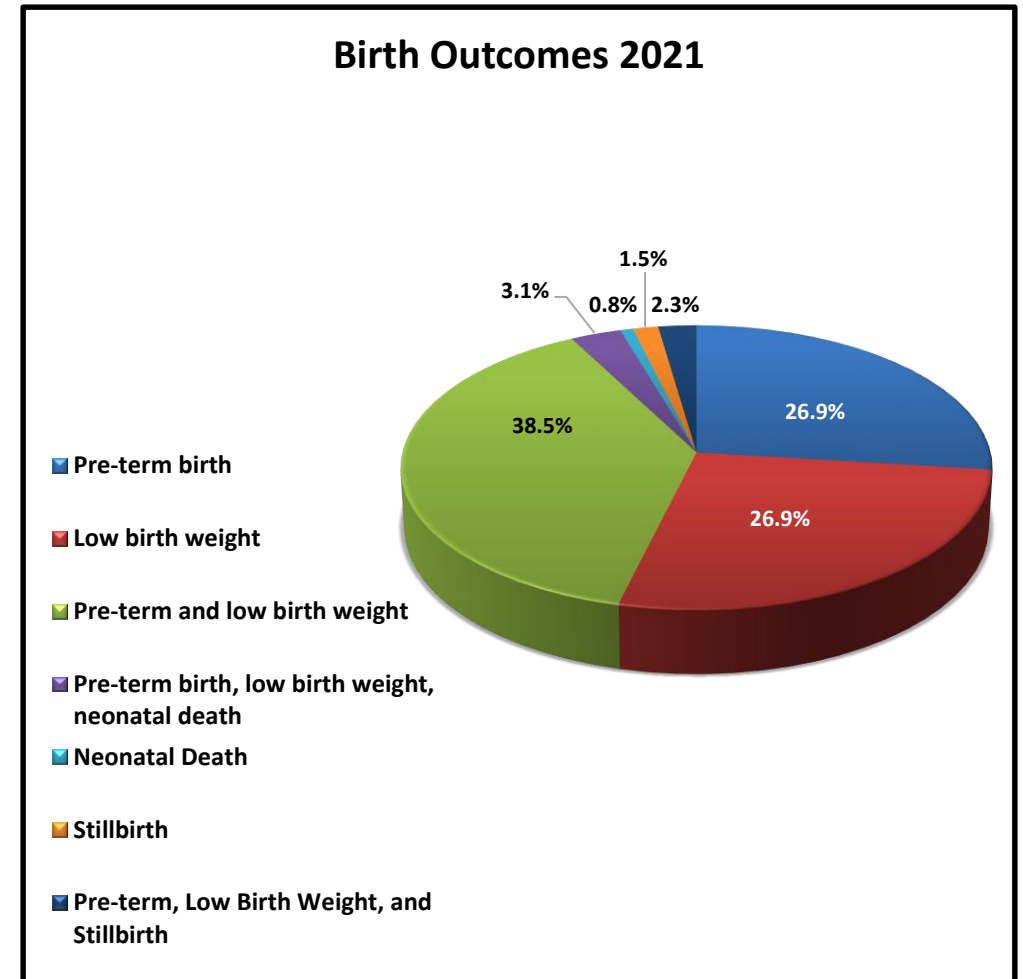
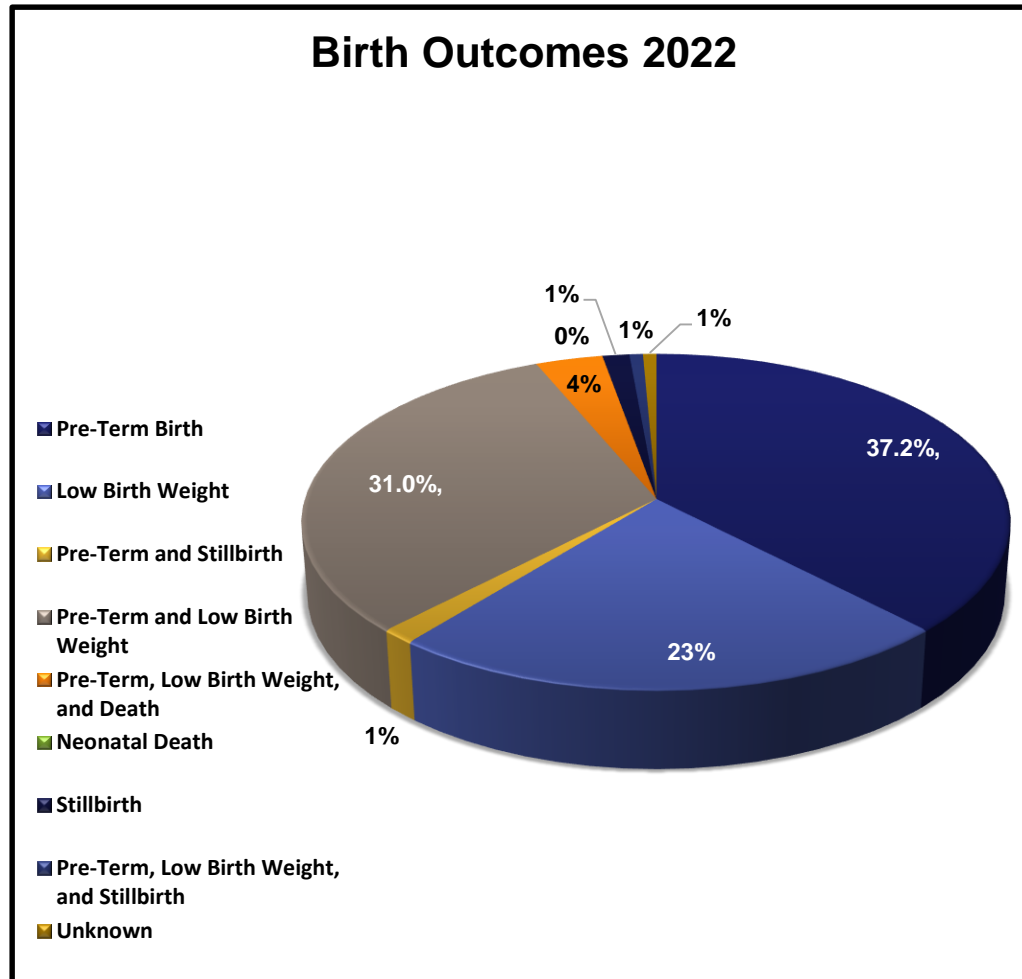


# Education and Screening

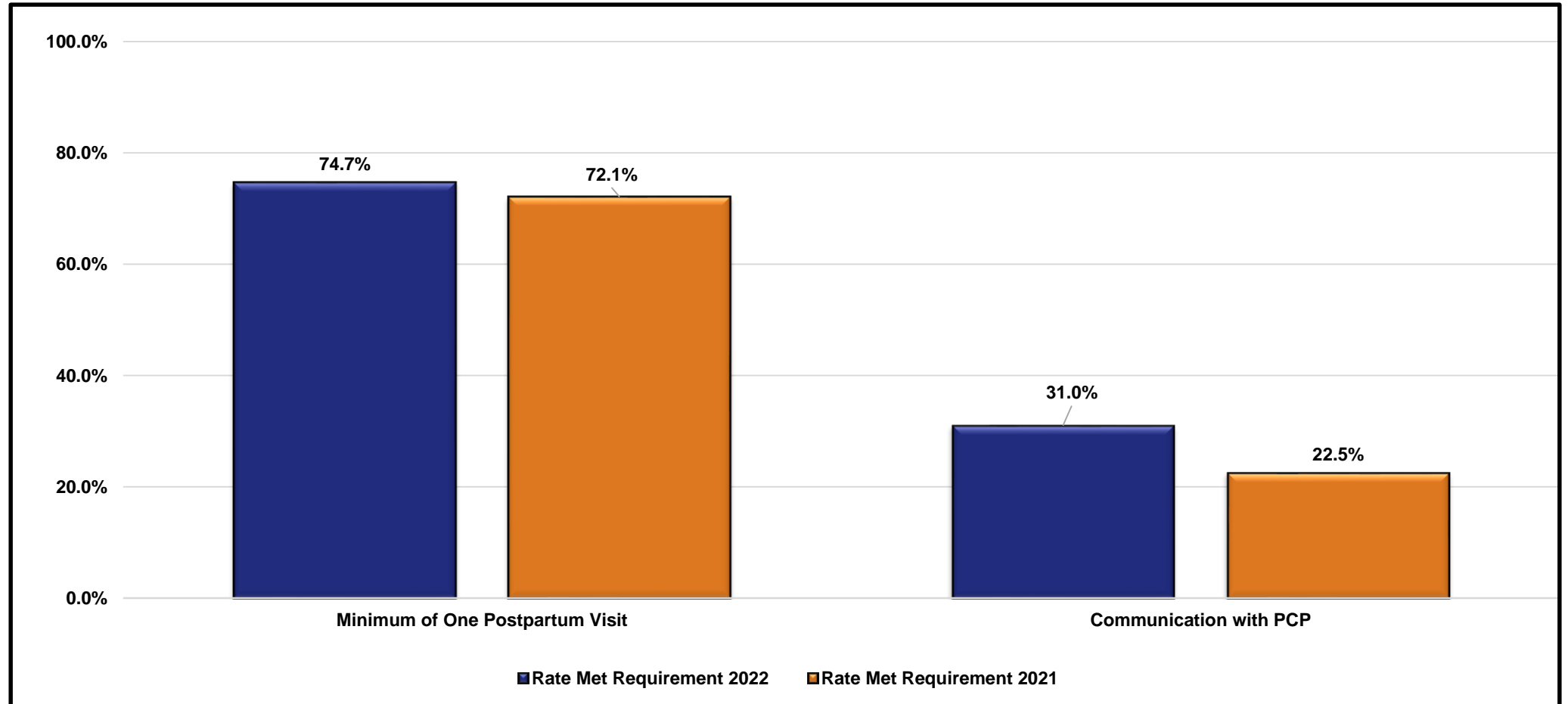




# Poor Birth Outcomes-Year-to-Year Comparison



# Postpartum Care Coordination Requirements



# Strengths

- Records demonstrate members are being enrolled within the first sixteen weeks of pregnancy.
- Prenatal care is encouraged and coordinated as demonstrated through prenatal visits which allowed a high level of follow up for chronic conditions.
- Clinics are completing care plans with members.
- Clinics are conducting frequent assessments of depression and providing interventions to address throughout the prenatal and postpartum periods.

# Opportunities for Improvement

- Conducting and documenting collaborative care plans. The care plans indicate collaboration when documentation includes evidence the care plan was created in conjunction with the care coordinator, the primary care provider (PCP), and the member.
- Increasing collaboration between the primary care provider and obstetric care team.
- Improving members' engagement in their postpartum care to increase the rate of postpartum visits.



**QUESTIONS?**

MetaStar, Inc.  
2909 Landmark Place  
Madison, WI 53713

[jklink@metastar.com](mailto:jklink@metastar.com)  
[mericso@metastar.com](mailto:mericso@metastar.com)  
[metastar.com](http://metastar.com)